

Tehama County October, November, December 2016

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Staff Attend Farm City Tours: October 27th

Job Training Center's Connie Ocampo and Demetra Jones, along with 43 other participants, joined in the Annual Farm-City Bus Tour to educate tour members on various facets of the agriculture industry.

According to Farm Bureau Manager Kari Dodd, "It's a chance to bring agriculture and other community members together to tour Tehama County agriculture and its hidden treasures and allows the public to experience unique aspects of the agriculture happening locally."

The tour kicked off with a visit to the Cal Fire Headquarters which covers Tehama and Glenn Counties, and has four battalions, 12 fire stations and

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JTC's Connie Ocampo and Demetra Jones at pecan plant.

Summit Examines Power of Connections, Internships and Industry

This year's Expect More Tehama Summit challenged attendees to make key connections with youth of all ages. Speakers included manufacturing champion Bill Gaines; Maya Grunder and Phillip Moller, two interns representing manufacturing and health care; Deputy Chief Mike Coley, who shares his knowledge of 3D printing at Juvenile Hall; Cynthia Cook and Heidi Mendenhall and Futurist Rachel Hatch.

The event also included a presentation by Kevin O'Rorke of Shasta College, who announced the awarding of a generous grant from the McConnell Foundation that will expand and strengthen the work started by Expect More Tehama and other initiatives like Reach Higher Shasta throughout a five county region also including Trinity, Siskiyou and Modoc Counties.



This is an enormous endorsement of community/ education partnerships. The regional initiative will be called *Norcal Together* and will launch in January.

The Job Training Center has played a key role with Expect More since its inception in 2009. JTC's Kathy Garcia continues to help coordinate the annual event. Attendees include a wide range of stakeholders from education, government, business, service agencies and more.

Attendees were introduced to a new Book In Common, chosen by the Red Bluff High School Parent Engagement Team: *The Distance Between Us*. Author

Reyna Grande will be at Red Bluff High School on January 25 and the public is invited to read the book and attend the gathering.

On-The-Job Training, Internships and Other Training News

On-the-Job Training, or OJT, and Internships are great ways to gain training on the job. With OJT, the employer receives a wage reimbursement for hiring an applicant who requires key training to learn the job. Internships are also a great tool for giving job seekers key experience in the field they are studying and helping them transition to viable employment.

Adult Program Update

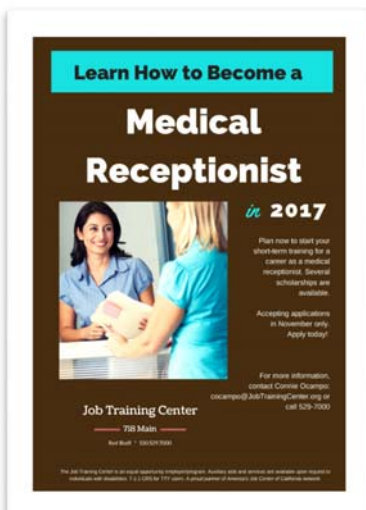
Internship: In November, a client was identified as a strong candidate for an internship opportunity at the Job Training Center. She has a Bachelor's degree in Social Work but lacked the relevant hands on experience. She was eligible for an internship as a **Bilingual Career Center Assistant** that will provide her more relevant work experience and exposure to workforce development. Her Internships started December 1st.

Internship: An Internship for an **Optician's Assistant** started at Northridge Eye Care on December 5th. The Intern is hoping to start a career in a new industry.

OJT: An OJT for a **Bilingual Medical Receptionist** started in October at Northridge Eye Care. The client completed the Administrative Medical Assitant Butte ROP program in June 2016. Prior to training she worked as a Seasonal Sorter for Crain Walnut Shelling and as a front desk hotel clerk. The employer is very pleased with her progress made so far.

OJT: A client started an OJT with Alternatives to Violence as a **Housing Staff (Domestic Violence Counselor/Advocate)** on December 5th. She previously worked in a shelter many years ago but lacked current work history.

Tehama County Multicultural Health Fair



The **2016 Latino Outreach of Tehama County Multicultural Health Fair** was held at the Corning Veterans Memorial Hall. The event brings free health screenings to those in the public who don't have the resources to get them otherwise and to provide information on community services. There were 21 booths including Migrant Education, as well as various health related businesses and agencies.

Job Training Center's Connie Ocampo had a booth to help promote the various programs, resources and upcoming trainings available to job seekers. Primarily she was promoting healthcare training programs including medical receptionist. The need for bilingual medical receptionists remains high.

Youth Program Update (ages 18-24)

Two youth clients enrolled this quarter in a Certified Nurse Assistant program through Butte Adult Education in Oroville. The training starts in January.

Carey Attends Manufacturing Expo at CSUC

JTC's Mavis Carey, who works with youth ages 18-24, attended the November 10th SME Manufacturing Expo at California State University, Chico. Over 2,000 high school and middle school students from throughout the region attended the event which included intro classes, special tours, industry exhibits, interactive displays and more.

All three Tehama County high schools sent students and staff to the event.



Mavis Carey with Red Bluff High CTE Instructor Bret Richards

Job Training Center Hosts Booth at 8th Grade College and Career Day

Each year the Job Training Center hosts a booth for the Tehama County Education Foundation's 8th Grade College and Career Day, an event to showcase a wide variety of career options in Tehama County. Over 800 eighth graders visit a variety of buildings, each showcasing different industries, jobs and training programs.

The Job Training Center booth challenged students to share their goals for high school and possible future occupations. Three backpacks filled with supplies were later raffled and awarded.

"By eighth grade, students start to identify their natural talents," said Kathy Garcia. "They are curious and just starting to really think about high school and beyond. This event is a good place for that conversation to start."

The event takes place at the Tehama District Fairgrounds.

Pictured: JTC's Demetra Jones with a stuffed backpack raffle prize



Outstanding Customer Service Providers Celebrated

For the twelfth year, excellent customer service was caught in the act and awarded as part of Job Training Center's Expect the Best Customer Service Celebration in Tehama County.

Eight awardees and one worksite received special recognition. The awards were presented on October 6th before a Customer Service Workshop featuring Starbucks and Dignity Health. The first full week of October is National Customer Service Week.

Awards are decided by a team of secret shoppers who work to catch great service in the act across all industries and job types.

Starbucks Leaders Kelcie Wilson and Rachelle Marfill led a session on the Starbucks Customer Service Experience.

Kate Grissom, Director of Marketing & Communications for Dignity Health North State, led a session on Dignity's *Hello Humankindness* campaign, and talked about its history and impact on both patients and employees.



Pictured from left to right: Trini Legones; Justin Devers; Nora Schwaller; Gary, Brandon and Jen Moniz; Marianne Turri. Not pictured Renae Beckley and Casey

JTC Welcomes New Staff

Meet Casey Holland, Career Center Advisor

Casey Holland joined the Job Training Center as the new **Career Center Advisor** in early December. She brings with her 19 years of customer service and a strong desire to help others succeed.

Casey is looking forward to helping make a positive difference for others. Her cooperative nature, strong work ethic and service-oriented attitude have earned her praise from all who have had the pleasure of working with her. She is very loyal, and enjoys making work fun while being productive.

"I have strong ties to the community, and have built good relationships with people throughout the community. I am excited to be a part of JTC team and learn from everyone."

Meet Brenda Delgado, Career Center Intern

Brenda Delgado joined the Job Training Center team at the beginning of December 2016 as a **Career Center Advisor Intern**. She received her Bachelor of Arts degree in Social Work from California State University, Chico in 2013. She is bilingual in Spanish/English and is excited to work with the Latino population during her internship.

Brenda looks forward to learning about all the services the Job Training Center has to offer and pass that knowledge on to the community.

Farm City Tour—Continued from Page 1

one helitack. The department handles wildland firefighting, structure protection, and encourages fire prevention.

At Northern California Pecans Inc., owner Garry Vance talked about his business which produces about 3,000 pounds of pecans per acre. The operation also processes pecans for pretty much all of the pecan growers north of Sacramento.

At Abbey New Clairvaux, attendees toured the winery, one of 17 Trappist Monasteries in the United States. In addition to wine, the monastery also grows walnuts and prunes on their 580 acre property.

Jones and Ocampo also visited Andersen & Sons Walnut Shelling where they experienced the ag industry supply chain from tree to store including how nuts are harvested, moved, stored, treated, packaged and shipped.

Lastly, Pitter Metal Products shared about their multiple specialty products created for various agriculture companies.

Staff on the Go...

October 5: Kathy Sarmiento and Holly Spaner attended an Open House for Dignity Health's Solano Street Clinic in Corning.

October 18: Information regarding Job Training Center services was provided to adult students at their last night of class at Red Bluff High School. Connie Ocampo presented to the Machining & Forming Class. Mavis Carey presented to the Welding Class.

October 19: Kathy Sarmiento attended a 3CORE Board Meeting.

October 20: Connie Ocampo and Mavis Cary hosted and promoted healthcare programs at a JTC Training Information Session. They shared about the Administrative Medical Assistant program through Butte ROP and the Certified Nurse Assistant Program through Oroville Adult Education. Twelve people attended.

October 22: The 2016 Latino Outreach of Tehama County Multicultural Health Fair was held at the Corning Veterans Memorial Hall. Connie Ocampo represented JTC with a booth.

October 28: Kathy Sarmiento, Kathy Garcia and Demetra Jones participated in a Slingshot training with Lindsey Woolsey.

November 1: Kathy Sarmiento and NoRTEC's Michael Cross presented to the Tehama County Board of Supervisors.

November 3: Christi Goni, Demetra Jones and Kathy Garcia hosted a booth at 8th Grade College and Career Day.

November 7: Demetra Jones and Cheryl Carter participated in interviews and filming at Washington Street Productions for a video for the CSAC Award.

November 10: Mavis Carey attended the Grow Manufacturing Expo Event at California State University, Chico.

November 18: Christi Goni and Mavis Carey hosted a JTC booth at the annual LIFT event at the Tehama District Fairgrounds.

December 2: Kathy Garcia attended a planning event hosted by the Department of Social Services and the Probation Department.

December 5 & 13: Salisbury students toured the career center and Kathy Garcia shared about jobs and applications.

December 6: Kathy Garcia attended the Career Technical Education Advisory meeting at Red Bluff High School.

December 7: Kathy Garcia spoke to an Ag Business class at Shasta College—Redding Campus.

December 8: JTC/TCEAC held their Annual Dessert Social at the Job Training Center.

December 9: Kathy Sarmiento attended the North Far North regional meeting at Shasta College.

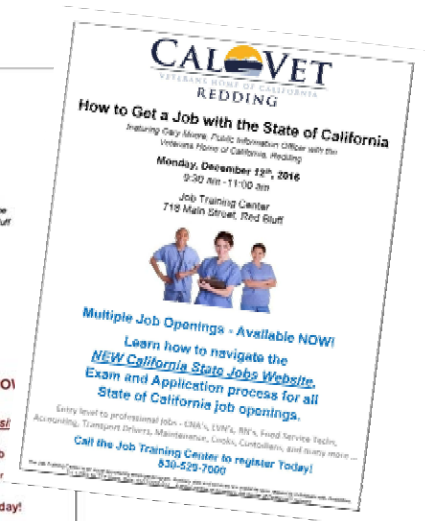
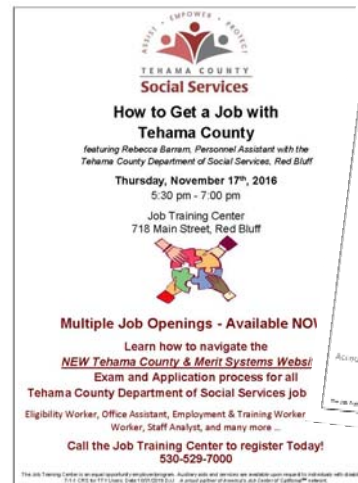
Sessions Focus on Helping Job Seekers Through Hiring Process, Discover Opportunities

With fewer job seekers looking for work, those who are hired often have several opportunities to choose from. It's in the company's best interest to quickly make an offer. But opportunities with the State and County often take much longer and include exams and multiple interviews and sometimes background checks. Two workshops are now being offered to help locals learn about great opportunities and better navigate the process.

Gary Moore, a Public Information Officer for the Veterans Home of California, presents **How To Get A Job with the State of California** on a monthly basis. His workshop helps job seekers navigate what can be a complicated exam and application process.

In November, Rebecca Barram, Personnel Assistant with the Tehama County Department of Social Services, did a similar workshop on **How to Get a Job with Tehama County**.

Job Training Center to working with additional agencies to help provide a similar forum to attract candidates.



Businesses that Received Services in Q2

2 Bud's BBQ, A-1 Cash Checking, , Adobe Road Chevron, Airport Restaurant, Alternatives to Violence, AM PM, Bud's Jolly Kone, CIMC, Circle 7 Days, City of Red Bluff, Compass LLC, Corning Chevron, Corning Union High School, Crain Ranch, Crain Walnut Shelling, Driscoll's Nursery, Etzler Financial, Express Employment Professionals, Family Counseling Center, Farmers Insurance, G & R Auto Parts, Gary's Auto Body, Girls with Guns, Grandma's Daycare, Green Barn, Growney Motors, Haleakala Ranch, House of Design, Job Training Center, Knorr Management Inc, Lacey's Lil' Learners, Land O'Lakes, Lariat Bowl, Lassen Medical Group, Little Caesar's Pizza, Love's Truck Stop, M&M Ranch House, Masons Residence, Matt Jackson's Pest Control, Maximum, Motel 6, Northridge Eye Care, North Valley Services, Northern Valley Indian Health, Pactiv, Paratransit, Rape Crisis Intervention Tehama County, Red Bluff Union High School District, Red Bluff Elementary School District, Red Bluff Health and Fitness, Red Bluff Physical Therapy, Rolling Hills Casino, Riverbank Inn, Robin's Nest, RUSH Personnel, Sail House, Sears, SERRF, Shasta College, Shasta Livestock, Shear Harmony, Sierra Pacific Industries-Millworks, Sierra Pacific Industries-Windows, Sierra Pacific Industries-Richfield, Starbucks, Tehama County Department of Education, Tehama County Department of Social Services, Tehama County Department of Public Works, Tehama Estates, Tehama Women's Health Specialists, Tobin and Associates, Tony's Take N Bake, Top Notch Commercial Cleaning & Landscape, Travel Centers of America, Troy Jones Masonry, Wakefield's Hauling, Walgreens, Washington Street Productions, Wendy's

Unemployment Remains Low

Current and Historical Unemployment Figures for Tehama County:

November 2016: 6.4%

July 2016: 8.3%

April 2016: 7.4%

August 2016: 7.4%

August 2015: 7.4%

August 2014: 9.4%

August 2013: 11.0%

August 2012: 13.5%

August 2011: 15.6%



Staff in *Women in Business* Special Issue

The Job Training Center was included in this year's Women in Business Issue which comes out each Fall in the Red Bluff Daily News. The special insert profiles women in business in Tehama County from all industries and job titles. The Job Training Center currently has eleven women on staff.

Pictured Top Left: Donna Judson, Holly Spaner, Demetra Jones, Connie Ocampo. Middle row: Kathy Sarmiento, Kathy Garcia, Mavis Carey, Micaela Huntsman, Christi Goni. Bottom Row: Ruth Hernandez, Cheryl Carter



Staff Host Booth at Annual LIFT Event

On November 18, JTC's Mavis Carey and Christi Goni hosted a booth at the annual Live Inspired For Tomorrow (LIFT) event sponsored by Project Homeless Connect and Recycle the Warmth.

This event connects families and individuals in need with an array of local services including food, medical, dental, clothing, and housing. The annual event takes place at the Tehama District Fairgrounds.

Pictured: Christi Goni and Mavis Carey

Dessert Social a Big Hit

For over a decade, the Job Training Center has partnered with the Tehama County Employer Advisory Council to host a special December Holiday Dessert Social featuring the best desserts in Tehama County. The career center is transformed into an amazing feast of cakes, pies, brownies, cheesecakes, bread pudding and more. There are also some fantastic appetizers.

All the food is generously donated by local restaurants, grocery stores, bakeries and specialty shops.



Staff Compete at Annual Trivia Night Event

A team of intense competitors joined a packed Senior and Community Center to compete at the annual Alternatives to Violence Trivia Night fundraiser in October. The annual event challenges businesses and organizations to compete for prizes and bragging rights. Teams are also recognized for table themes and decorations.



Pictured left to right: C. Carter, K. Sarmiento, R. Hernandez, M. Carey, J.D. Jones, D. Jones, H. Spaner

JTC's theme was Monte Carlo. Let's just say they gave it a valiant effort.